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## Facsimile Cover Sheet

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To:	Examiner Quynh H. Nguyen/USPTO	Fax:	571-273-8300
From:	Robert D. McCutcheon	Time:	2:46 PM
Date:	January 11, 2006	Client/Matter:	10628ROUS01U (NORT10-00169)

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U.S. Serial No. 09/472,910 filed December 27, 1999

Examiner Nguyen:

In accordance with our telephone conversation, attached are the Facsimile Cover Sheet (and confirmation of receipt), Certificate of Transmission by Facsimile, and Amendment and Response to Final Office Action (which has been properly executed), as faxed to the U.S. Patent and Trademark Office on December 19, 2005.

Sincerely,

Terri Massengale,  
Senior IP Paralegal

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**DOCKET NO. 10628ROUS01U (NORT10-00169)**  
**Customer No. 33000**

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of	:	Michael C. G. Lee
Serial No.	:	09/472,910
Filed	:	December 27, 1999
For	:	CALL FEATURES FOR AUTOMATIC CALL DISTRIBUTION SYSTEM
Group No.	:	2642
Examiner	:	Quynh H. Nguyen

**MAIL STOP AF**  
**Commissioner for Patents**  
**P.O. Box 1450**  
**Alexandria, VA 22313-1450**

**CERTIFICATE OF TRANSMISSION BY FACSIMILE**

Sir:

The undersigned hereby certifies that the following documents:

1. Amendment and Response to Final Office Action

relating to the above application was faxed to (571) 273-8300 on December 19, 2005.

Date: 12/19/2005

Robert D. McCutcheon  
Faxer

Date: 12/19/2005

Robert D. McCutcheon  
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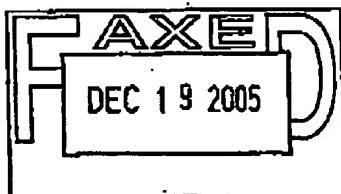
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To:	Examiner Quynh Nguyen/USPTO	Fax:	571-273-8300
From:	Robert D. McCutcheon	Time:	4:46 PM
Date:	December 19, 2005	Client/Matter:	10628ROUS01U (NORT10-00169)

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U.S. Serial No. 09/472,910 filed December 27, 1999



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12/19/05	19:42	DAVIS MUNCK > 915712738300	ND. 041	D01
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